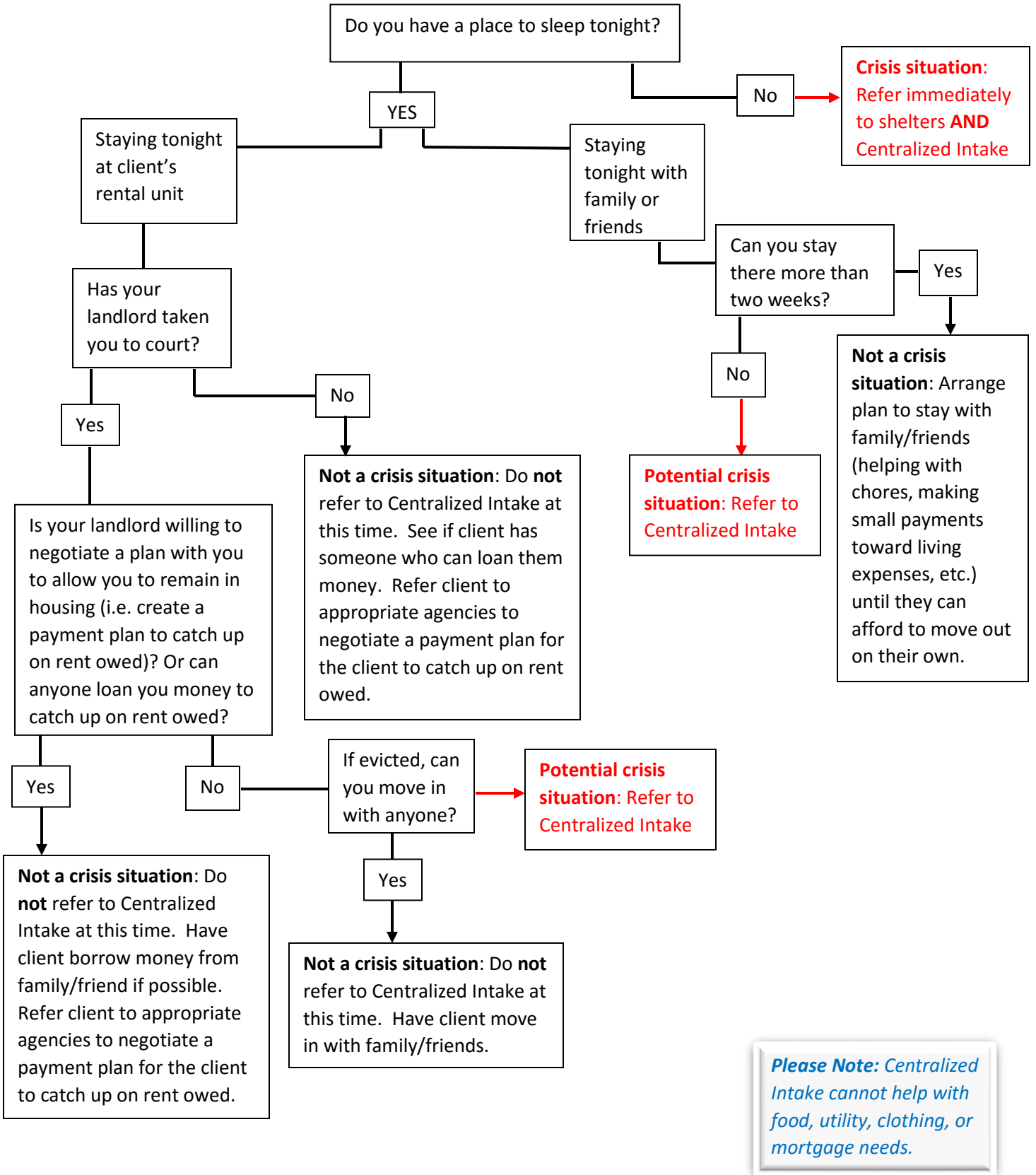


Diversion Flowchart: Should you refer this client to Centralized Intake?



This tool does **not** determine client eligibility for financial services. Its purpose is to determine whether or not the situation is a crisis suitable for a referral to Centralized Intake.